

PARTNERING WITH OUR CUSTOMERS DURING COVID-19

ABS Corporation would like to take a quick moment to update you all, and inform you that we are still in full operation and functioning at normal pace during this stressful time as the Department of Homeland Security declares food, feed, supplement, and chemical manufacturers as essential services.

As the outbreak of COVID-19 continues to unfold, we would like to inform you of the measures we are taking to ensure the best possible support to our customers and the continuity of our business.

Meeting the needs of our customers has always been the highest of our priorities. We are utilizing our great supplier relationships and relying on our 60 years of industry experience to provide the best possible support during this difficult time. We ask that our customers provide the following to ensure that we deliver the best possible outcomes:

- Provide tracking information on packaging and raw materials to help monitor for any delays
- Place purchase orders sooner if possible to adjust for possible delays in packaging and raw material orders
- Provide both preferred and required delivery dates on purchase orders with some flexibility between

We're also working with our network of 3rd party testing labs to ensure delays are as minimal as possible, but please note that any expedited or rush testing will not be possible during this time.

We understand the weight of our role and responsibility as your manufacturing partner and thank you all for your business and support. We will do everything in our power in these uncertain times to work through this together. Should anything change in the continuity of our business, we will notify all of our customers and vendors. Our customer sales personnel are available to you 24/7 to assist and answer any questions you might have. Let's fight through this together and come out stronger than ever before.

Warm and Healthy Regards,

David Wood and Mia Wood Angst
Sales Support